



*Our Strength...*

*Our Accredited Businesses*



## WELCOME NEW ACCREDITED BUSINESSES

We would like to congratulate the following firms who were accepted as new accredited businesses during the month of December. Gallup polls indicate that 84% of people would prefer doing business with an accredited business of the Better Business Bureau which means the majority of consumers are looking for "The Mark of Integrity."

We thank the following accredited businesses for their commitment to the Better Business Bureau standards and our community. We urge you as consumers and business members to support one another in membership.

### 1st Source Tree Service

A & J Automotive, LLC  
 Accutest of West Michigan, LLC  
 AdvantaClean  
 Affordable Gutterman, LLC  
 Airport Auto Service  
 Amalfi Vein Center & Medical Spa  
 American Chair Inc.  
 American Cooling Systems, LLC  
 American Hydrogeology Corporation  
 American Redecoration Inc.  
 Antoria Salon & Spa  
 Asbestos Abatement Inc.  
 Attentive Care Companions Company  
 Auto Tech Service, LLC  
 Banka's Auto Repair  
 Baribeau's Jewelry Hospital  
 Bayside Electric, LLC  
 Bedford Market  
 Best Way Disposal Inc.  
 Beverage Parts Source  
 Blast It, LLC  
 Campbell Ford Lincoln Mercury Inc.  
 Center for Sleep Health  
 Central Ceiling West, Inc.  
 Chandonnet Builders, LLC  
 Charlevoix Rental Company  
 Charlie's Woodworking  
 Cliff's & Son Sanitation Inc.  
 D & L Warehousing. Inc.  
 Dave Visser Builder, LLC  
 David L. Conklin, PC  
 Deb's Hair Designs  
 DJ's Professional Tree Services  
 DNR Builders, LLC  
 Donna's Catering  
 Dover Road Woodworking

Coloma  
 Holland  
 Grandville  
 Battle Creek  
 Jonesville  
 Portage  
 Traverse City  
 Allendale  
 Grand Rapids  
 Portage  
 Kalamazoo  
 Springfield  
 Lansing  
 Grand Rapids  
 Battle Creek  
 Walker  
 Grand Rapids  
 Holland  
 Battle Creek  
 Kalamazoo  
 Muskegon  
 Vandalia  
 Niles  
 Battle Creek  
 Byron Center  
 Muskegon  
 Charlevoix  
 Hart  
 Athens  
 Holland  
 Walker  
 Grand Rapids  
 Athens  
 Paw Paw  
 Zeeland  
 Marne  
 Farwell

Drallette Builders, LLC  
 Dun Rite Painting  
 Eastfield Laundry  
 Ekleinfeld.com  
 Elite Pipeline Services, Inc.  
 Elite Security Services Inc.  
 Empire Today, LLC  
 Ermer Construction, LLC  
 Exit Real Estate of Ludington  
 Expo Landscaping, Inc.  
 Feldman & Feldman, PC  
 Forest Hills Pediatric Associates, PC  
 Fred's Pizza & Italian Restaurant  
 Gas & Shop, Inc.  
 Generation Mortgage Company  
 Gergely Law Offices, PC  
 Global Recruiters of Traverse City  
 Golden Years Personal Care Home  
 Grand Prix Computer Solutions, LLC  
 Grand River Financial Group, LLC  
 Great Lakes Tobacco  
 Greiner Motel  
 Heartland Propane, LLC  
 Heffners Tree Service  
 Hudsonville Family Dentistry  
 Hunter Prell Company  
 Integrity Tool, LLC  
 It Works Marketing, Inc.  
 Jan's Custom Grooming  
 John W. Fellows DDS, PC  
 John's Auto Service, Inc.  
 Krantz Construction  
 L. E. Barber, Inc.  
 Laketown Greenhouse  
 Land Matters, LLC  
 Lane Automotive Service & Repair  
 Lapham Heating & Cooling Inc.

Delton  
 Kingsley  
 Traverse City  
 Sparta  
 Grand Rapids  
 Grand Rapids  
 Kentwood  
 Battle Creek  
 Ludington  
 Byron Center  
 Niles  
 Grand Rapids  
 Grand Rapids  
 Kingsley  
 Atlanta  
 Schoolcraft  
 Traverse City  
 Muskegon  
 Grand Rapids  
 Grand Rapids  
 Muskegon  
 Ludington  
 Hart  
 Three Rivers  
 Hudsonville  
 Battle Creek  
 Quincy  
 Grand Rapids  
 Kalamazoo  
 Grand Rapids  
 Fennville  
 Suttons Bay  
 Benton Harbor  
 Holland  
 Grand Rapids  
 Otsego  
 Plainwell

**NEW MEMBERS CONTINUED FROM PAGE 5**

<b>Law Office of Thomas Baynton</b>	Grand Rapids
Leo Saucer DDS	Benton Harbor
Martin Small Engine, LLC	Middleton
Mechanical Transplanter Company, LLC	Holland
Michael D. Wetters, DDS	Athens
Michelle T. Valella, O.D.	Battle Creek
Midas Auto Service Experts	Ludington
Millassist Services, Inc.	Otsego
Mullin's M-60 Auto Service, Inc.	Mendon
Muriel's Intimate Apparel	Holland
Napa Auto Parts	Battle Creek
North Bay Energy, LLC	Traverse City
North Country Homes Corporation	Indian River
Nytaan Body Shop & Wrecker Service	Jenison
ORG West Michigan	Holland
Pennfield Animal Hospital	Battle Creek
Pier 1000 Marina, LLC	Benton Harbor
Point Blank Shooting Range, LLC	Benton Harbor
Pranger's Auto Repair	Grand Rapids
Puhrman Hauling & Excavating, LLC	Hartford
Pyle Customhouse Brokerage Company	Battle Creek
Rendon & Sons Machining	Gobles
Riversedge Landscape	Battle Creek
Roma's Corner Cafe, LLC	Marshall
Rustic Log Furniture	Clare
Sanderson Insulation	Mendon
Shelton Heating & Cooling Inc.	Tustin
Starr Kitchens	Kalamazoo
Stonegate Park Dentristry	Saint Joseph
The Berry Patch	Quincy
The Hair Co.	Grand Rapids
The Print Shop of Traverse City, Inc.	Traverse City
Trains & Things Hobbies	Traverse City
Tuck's Woodlot Specialties	Battle Creek
Waddell Electric Company Inc.	Grand Rapids

**CONSUMER ALERT****Scam "Delivery" Package Offer Hits West Michigan**

The BBB of Western Michigan warns ALL regional residents that a SCAM OFFER has been mailed to hundreds of consumers. The "postcard" claims to be a "package" that could not be delivered to you during the Christmas season and claims, "Sorry we missed you!!!"

Scam offer is from:

Express Package Delivery  
P.O. Box 131690  
Tyler TX 75713-1690  
Phone: (888) 4-PAK-DEL  
or (903) 839-1500

Instructions are to "Call to schedule pickup". After calling the number, consumers are asked for the twelve-digit pickup number and then told that they have a free vacation package. Consumers are then asked for a credit card number to pay for a, "...nominal delivery fee," which must be paid in advance.

Consumer complaints allege the company is sending out a card by mail, which claims in red letters, "SORRY WE MISSED YOU", and also in bold letters, "CALL TO SCHEDULE PICKUP".

On calling the number, the consumer is:

- asked for 12 digit pickup number on card
- asked for credit card number to pay for a "nominal" delivery fee which must be paid in advance
- consumers state EPD is using deceptive marketing tactics, since there was no attempted delivery
- also calling the EPD number reveals your home phone number to them, even if the number is on the DO NOT CALL list
- EPD has 4 unanswered complaints (3 in Michigan) and an "F" rating already at the BBB. As this offer just arrived in west Michigan, it appears our region was the first targeted.

Ken Vander Meeden, BBB of Western Michigan President, stated:

"I received this offer at my own home and immediately checked it out at [www.bbb.org](http://www.bbb.org) as it looks, acts, and certainly is very deceptive and misleading. As many people expect package deliveries during the holidays, it certainly garners attention immediately. This is a flat out scam to sell vacation certificates and gain access to credit card information. Our alert needs to be publicized in all 38 counties in west Michigan before significant losses are incurred. As law enforcement is difficult for false advertising, we encourage all consumers to file complaints at [www.bbb.org](http://www.bbb.org). While they have an "F" BBB Business Rating, more research is being done to assist law enforcement in getting involved in this offer."

As always, Start With Trust by checking every unknown offer or company at the BBB.

**WHEN IN DOUBT...****CHECK IT OUT !!!****WWW.BBB.ORG**